



## **Job title: Turnstile Operator**

### **Reports to: Ticketing Manager**

AFC WIMBLEDON is operating a brand-new stadium in Wimbledon, South West London which is state of the art and designed to deliver excellent facilities for playing professional football matches. AFC Wimbledon is looking to recruit a team of Turnstile Operators on a casual worker basis.

#### **KEY RESPONSIBILITIES**

- To directly support the work of the ticketing team and stewards in the safe and efficient entry of fans into the stadium on a matchday
- To ensure that the area around the turnstile where deployed is clear of obstructions, is set up and operating correctly.
- To correctly operate the respective ticket scanning device and turnstile.
- Use the hand scanner to identify any ticket issues and work with ticketing team and stewards to quickly resolve those issues.
- To work with Stewards on duty at turnstiles to prevent those persons refused entry for any reason from gaining access to the Stadium.
- To assist fans with moving through the turnstiles safely and quickly.
- Support stewards in the management of queues
- Maintain a good understanding of the tasks involved in the match day facilities and operations provision including stewarding, security, cleaning, catering and maintenance.

#### **ADDITIONAL INFORMATION**

- Must be able to meet match day demands with an availability to work flexible hours on a shift basis covering the AFC Wimbledon home fixture schedule which includes weekends, public holidays and evenings.
- Experience of operating turnstiles and hand held scanners would be preferable
- Punctual and reliable.
- Smart professional appearance.



- Customer service focus.
- Good verbal communication skills.
- Hour pay will be £12.00 per hour.

### QUALIFICATIONS AND EXPERIENCE

- An appreciation of football stadiums and their working environment.
- Able to demonstrate the ability to work in a team, whilst taking the initiative to complete tasks.

Interested applicants should apply to [paul.moran@afcwimbledon.ltd.uk](mailto:paul.moran@afcwimbledon.ltd.uk)

Deadline for applications is **Friday 8<sup>th</sup> October 2021**.



AFC Wimbledon is committed to the principle of equal opportunity in employment and its employment policies for recruitment are designed to ensure that no job applicant or employee receives less favourable treatment on the grounds of age, disability, gender re-assignment, marriage and civil partnership, pregnancy and maternity/paternity, race, religion or belief, sex or sexual orientation.

AFC Wimbledon is committed to safeguarding all children, young people and adults are risk involved in its activities and events. The group recognizes its responsibility to safeguard the welfare of vulnerable groups by a commitment to procedures to protect them. The group additionally expects all staff and volunteers to fully support and promote these commitments.