



## Supporters Code of Conduct

### Covid-19

- If you display Covid-19 symptoms 48 hours prior to the test event you will not attend the match
- You will not attend the event if you have tested positive for Covid-19 in the last 10 days
- You will not attend the event if you have been required to self-isolate.
- Although fans are not required to social distance whilst seated in the stands, we advise fans to keep a moderate distance between parties whilst walking throughout the concourse area
- When inside the concourse areas, corridors, toilets and other internal areas, you will be encouraged to wear a face covering. Masks will not be required in the stands and external areas however you can continue to wear a mask if you wish.
- If you are in any of the hospitality rooms masks are expected when drinking or eating.
- If you are exempt from wearing a face covering, then you should show an exemption pass when required. If evidence is not provided you may be refused entry.
- Please frequently wash your hands with soap and use the sanitiser dispensers provided and avoid touching your face, door handles or railings where possible.
- Please observe respiratory etiquette and always cover your mouth with your arm or a tissue when coughing or sneezing.
- Fans will have the option to scan a track and trace QR code upon arrival to the stadium as we look to reduce the spread of the virus – this is not mandatory requirement in order to enter the stadium.
- We encourage all fans to take a lateral flow test 48 hours prior to the event, however, it must be stressed that you will not have to provide a negative test result in order to gain entry into the stadium. We are all concerned about the number of asymptomatic carriers or mildly symptomatic people in the community therefore this will help to keep everyone safe both inside and outside of the ground.

### Arrival and Entry

- The stadium will open for fans one hour and a half before kick-off and fans should arrive in plenty of time to take up their seat
- Fans are advised to allow extra time for all journeys to the stadium, particularly on public transport as social distancing may mean that it's not possible for you to board the first train or bus that arrives.
- Fans will be required to enter the stadium via their preassigned entrance.
- To help reduce queues at checkpoints, we would kindly ask fans not to bring bags into the stadium where possible. If essential, then please only bring an A5 bag (21cm x 15 cm x 10cm) or a clear bag only. Large bags or suitcases (including cabin bags) are not permitted.



- If you are bringing a bag, you will be entirely responsible for all of your belongings.
- You will be required to go through security. You and your bags may be searched.

#### Inside the Stadium

- Food and soft drinks will be available in our first floor concessions on the day via contactless card payments only.
- The stadium is a no-smoking area, and that includes the use of electronic cigarettes.
- Fans should not bring into the ground items such as fireworks, flares and laser devices or any article that may be considered to be usable as a weapon and/or that might compromise public enjoyment/safety
- Fans should not throw any object within the ground
- Do not enter the playing area without lawful authority
- Do not take part in any discriminatory behaviour or use obscene or abusive language
- Do not persistently stand in seating areas. Whilst under these protocols, the stadium will be all seated with no safe standing in operation.
- Do not obstruct gangways, access ways, exits or entrances
- Do not attempt to enter or be in the ground while under the influence of or in possession of drugs or intoxicating liquor.

#### Leaving the Stadium

- Please exit the stadium as directed by staff. Fans are advised to allow extra time for departing the stadium.

**Please make sure all the other guests in your party have read and understood these guidelines.**

Thank you for your support and co-operation. Stay alert. Stay safe.



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